



**MBE BUSINESS
SERVICE CENTRES**

MEDIA RELEASE

28 January 2009

MBE Glen Waverley's Peter Lindsay named 'Franchisee of the Year'

MBE Glen Waverley's Peter Lindsay was named '2008 Franchisee of the Year' at the weekend's annual MBE Conference.

MBE's highest honour, the award takes into account operational excellence, customer service, centre appearance and financial performance. Accepting the award in Sydney, Peter credited his business' can-do approach for the win.

"I believe the secret of our success has been to try to solve any problem in the printing and distribution sector that our small business customers have brought to us. Our approach is usually one of 'Yes we can!' and then work out how to do it."

Peter purchased MBE Glen Waverley in April 2004 and soon after recruited his son David as assistant manager. Having previously worked for a multinational company which demanded he spend periods travelling abroad without access to office equipment, Peter says he was initially attracted to the MBE business model as it offered a solution to a problem that he and many of his colleagues often faced – access to premium business and office services without ownership.

Five years on, MBE Glen Waverley has doubled its turnover and Peter now supports David in managing the MBE Business Service Centre at Dandenong.

MBE Australia and New Zealand Managing Director Rhett Thurston congratulated both Peter and David saying, "MBE Glen Waverley and Dandenong best epitomise all that is great about the MBE brand."

MBE has more than 6000 locations throughout the world including MBE Glen Waverley at 66 Kingsway, Glen Waverley and MBE Dandenong at 245 Thomas St, Dandenong.

MBE Business Service Centres provide a complete range of business and office services including telephone answering, private mailboxes, couriers, packaging, printing, copying and general office supplies. For further information contact MBE on 1800 556 245 or log on to www.mbe.com.au.

More follows

MEDIA NOTE –



Image caption: MBE Managing Director Rhett Thurston congratulates Peter and David Lindsay of MBE Glen Waverley and Dandenong.

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